LIONTECH INNOVATIONS

THE 10-MINUTE WEBSITE LEAK CHECK

A free, practical check for contact forms, mobile buttons, booking links and checkout routes.

Start a 10-minute timer. Test as a new customer, using a private browser window and invented details.

TIME	WHAT TO TEST	RESULT
00:00–01:00 **Customer path**	Choose the three customer actions that matter: enquiry, booking, purchase or quote. Note the website URL and device.	☐ Done
01:00–03:00 **Contact form**	Send an invented test enquiry. Does it reach the correct inbox? A 'Sent' screen alone is not proof of delivery.	☐ Pass ☐ Investigate ☐ N/A
03:00–05:00 **Mobile buttons**	Switch to mobile data. Tap Contact, Call, WhatsApp, Book or Get a Quote. Check the next screen and destination.	☐ Pass ☐ Investigate ☐ N/A
05:00–07:00 **Booking / quote**	Open booking or quote links as a customer. Can you reach available dates or the request form? Avoid reserving a live slot.	☐ Pass ☐ Investigate ☐ N/A
07:00–08:30 **Checkout**	Check basket, totals and payment hand-off, but stop before a real charge. For payment success, use your provider's test environment.	☐ Pass ☐ Investigate ☐ N/A
08:30–09:30 **Evidence**	Write down the broken URL, expected result, actual result and any screenshot. Do not guess at revenue lost.	☐ Done
09:30–10:00 **Next action**	Pick the most serious customer-facing failure, assign someone to fix it, and retest after the repair.	☐ Done

Your findings

Website tested: _____ Date: _____

Highest-priority issue: _____

Owner / next test date: _____

What this check means: A quick pass can identify obvious faults. It is not a full security, accessibility or payment audit and cannot prove lost sales. If anything fails, investigate the underlying system and repeat the same test after repair.

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